[Your Logo]

**A new and improved billing experience is here**

Hi {First.Name},

Thank you for being one of our valued customers.

To improve the way we do business together, we’re implementing a new Customer Portal that gives you more control over your account and billing experience in this digital age.

With our Customer Portal, **you’ll receive 24/7 access to our online billing portal** giving you:

* Complete visibility into your account including current and historical statements.
* Ability to pay using digital payment methods including credit cards and ACH.
* Collaboration tools that connect you with your Credit Rep to ask questions and quickly resolve disputes—no more phone and email tag!

**Ready for your new and improved billing experience? Let’s get started!**

Text

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Having trouble signing up? Learn how with our [how-to video.](https://versapay.wistia.com/medias/ifyguxgbop)

Have questions or encountering issues? Contact us at: [contact@yourdomain.com].

[Your Logo]

**You’re Invited!**

Hi {First.Name},

I’m not sure if you saw our announcement on our new Customer Portal so I wanted to reach out and personally invite you to give it a try.

We’re excited because it delivers on customer requests we’ve received such as:

* Online access to statements and real-time balance updates.
* Ability to pay using flexible payment options like credit cards and ACH.
* Easy way to view and apply credits.

**Give our Customer Portal a try and share your thoughts!**

Text

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Thank you,

**[Your Name]**

**[Your Title]**

**[Your Organization]**

Have questions or encountering issues? Contact us at: [contact@yourdomain.com].

[Your Logo]

**Tired of paper? We digitized your account!**

Hi {First.Name},

We always want to provide the latest technology ensuring our billing process is efficient for you.

To solve this, we’ve implemented a new, online Customer Portal that gives you self-service access to your balance updates, flexible payment options, available credits, and the ability to connect with your Account Representative to ask questions—no more phone and email tag!

**Give our Customer Portal a try and share your thoughts!**

Text

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Thank you,

**[Your Name]**

**[Your Title]**

**[Your Organization]**

Have questions or encountering issues? Contact us at: [contact@yourdomain.com].